

Child Protection Policy

Children are our future and the next generation of travellers. At Heritance Hotels and Resorts, we take great care to ensure the safety of children and uphold their rights to the best of our abilities, through our work and responsibility as a leader in the hospitality industry.

Heritance Hotels and Resorts share the global commitment to assure respect for children's rights and uphold the protection of children from abuse and sexual exploitation.

The fundamental policy of Heritance Hotels and Resorts is to respect the dignity and rights of each individual child. We will use our sphere of influence to promote, create and maintain safe environments for children.

To make sure this code is effective, Heritance Hotels and Resorts provide a clear direction of values which is expected, known, and acknowledged by every associate within the organization.

We also voluntarily cooperate with law enforcement authorities to address any instance of exploitation reported. We encourage our guests and associates to always be vigilant, particularly in relation to the presence of paedophiles and human traffickers and to report any suspicious activities to either the hotel reception or contact Child Line Sri Lanka or the nearest branch of the Sri Lanka Tourist Police.

ChildLine Sri Lanka – 1929

Heritance Hotels and Resorts ensure that all hotels under its portfolio abide by the security norms for child protection. Recognizing that images of children can be used inappropriately or illegally, associates must, wherever possible, obtain permission from a child's parent/guardian before taking an image of a child.

Associates must inform the parent/guardian about the nature and extent of the use that will be made of the image(s) and generally comply with the Policy. Associates and guests must respect the privacy of other members and must not use camera phones, videos, and cameras inside changing areas, showers, and toilets.

Heritance Hotels and Resorts partners with varied organizations to support disadvantaged children by donating essentials – education, stationery, toys, clothing, health, etc. –with the view to uplifting and empowering their lives. The organizations we work with are chosen with care after much premeditation to ensure that our donations are received by children directly.

Susith Jayawickrama Jt. Managing Director

Aitken Spence Hotel Managements (Pvt) Ltd.